

Financial support services

- Service Australia Emergency Information Line, Centrelink – **180 22 66**
- Farmer Assistance Hotline (income support programs for farmers & rural small businesses) – **13 23 16**
- ATO Debt Information Line – **13 11 42**
- Rural West – free call **1800 612 004**
- National Debt Helpline – free call **1800 007 007**

Information services

- Department of Primary Industries and Regional Development – **1300 374 731**
 - » Rural Business Development Unit (the RBDC has support schemes including farm debt mediation and business management training – email ruralbusiness.developmentunit@dpird.wa.gov.au)
- Department of Agriculture, Fisheries and Forestry Drought and Rural Assistance – free call **1800 900 090**
- Regional Investment Corporation (loans for farm investment, preparation for drought or affected by drought and water infrastructure) – free call **1800 875 675**
- Australian Taxation Office Emergency Support Info Line (farm household allowance, concessional loan schemes, farm management deposits, tax measures, managing farm risk program) – free call **1800 806 218**

- Department of Communities (provides a range of child safety & family support services to WA individuals, children and their families) – free call **1800 176 888**
- WA Elder Abuse Helpline – **1300 724 679**
- Cancer Council of WA (information and support line) – **13 11 20**
- Women's Information Service (provides information & referrals about issues such as health, finances, legal matters, counselling and domestic violence) – free call **1800 199 174**
- Regional Men's Health Initiative (education and support for rural and regional WA) – **6314 1436**
- Rural Aid (Support through financial, wellbeing and fodder assistance) – **1300 327 624**
- Small Business Development Corporation – **13 31 40**
- National Drought Map – map.drought.gov.au

Emergencies

- Police, Fire, Ambulance – **000**
- Police assistance – **13 14 44**
- State Emergency Service – **13 25 00**
- Poisons Information Centre – **13 11 26**

Important disclaimer

The Chief Executive Officer of the Department of Primary Industries and Regional Development and the State of Western Australia accept no liability whatsoever by reason of negligence or otherwise arising from the use or release of this information or any part of it.

Prepared by the Department of Primary Industries and Regional Development.



Western Australian Rural support directory



Contact numbers for
support and assistance.
Updated January 2024.

24 hour support

- Dept of Communities Child Protection and Family Support Division Crisis Care – free call **1800 199 008**
- Men’s Domestic Violence Helpline (non-judgment phone line for men) – free call **1800 000 599**
- Women’s Domestic Violence Helpline (support and counselling for women experiencing domestic violence) – free call **1800 007 339**
- Lifeline (provides access to crisis support, suicide prevention and mental health support services) – **13 11 14**
- Beyond Blue – **1300 224 636**
- Mensline Australia (offers information, support and referral) – **1300 789 978**
- Kids Helpline (ages 5 to 25) – free call **1800 551 800**
- Samaritan Crisis Line – **13 52 47**
- National Sexual Assault, Family and Domestic Violence – free call **1800 737 732**
- Suicide Callback Service – **1300 659 467**
- Mental Health Emergency Response Line – **1300 555 788**
- Alcohol & Drug Support Line – **9442 5000 / 1800 198 024**
- Parent & Family Drug Support Line – **9442 5050 / 1800 653 203**
- Health Direct (free health advice you can count on, talk to a registered nurse) – free call **1800 022 222**

Counselling & support

- Family counsellors – rural (confidential counselling and personal support).
 - » Central Agcare (Corrgin, Wickepin, Pingelly, Kulin, Brookton, Quairading, Naremben, Kondinin, Bruce Rock and Hyden) – **9063 2037**
 - » Southern Agcare (Noongar counselling: Darkan, Arthur River, Wagin, Dumbleyung, Lake Grace, Nyabing, Pingrup) – **9827 1552**
 - » Wheatbelt Agcare (Nungarin and Districts) – **9046 5091**
- Family Relationship Advice Line – free call **1800 050 321**
- CentreCare – **9325 6644**
- Ngala Parenting Line – free call **1800 111 546**
- Northern Districts Support Counselling – **9971 1030**
- Relationships Australia (WA) – **1300 364 277**
- Women’s Health & Family Services (free support and counselling) – free call **1800 998 399**
- Carers WA – **1300 227 377**
- Amity Health (mental health counselling, Wheatbelt and Great Southern. Referral from GP or allied health required) – **9842 2797**
- Share & Care Community Services Northam (emergency relief, family assistance, financial counselling, home support service, women’s refuge). Available to the people of the Coastal, Wheatbelt and Upper Great Southern regions – **9622 2828**
- Avon Youth Services (areas from Northam, Merredin, Moora to Narrogin) – **9622 2612**
- Community Mental Health Services
 - » Albany – **9892 2440**
 - » Esperance – **9071 0444**
 - » Kalgoorlie – **9088 6200**
 - » Geraldton – **9956 2424**
 - » Narrogin – **9881 0700**
 - » Wheatbelt – **9621 0999**
 - » Karratha – **9144 7800**
- Kimberley Mental Health and Drug and Alcohol Services
 - » Broome – **9194 2640**
 - » Kununurra – **9166 4350**
 - » Derby – **9193 1633**
- Rural Link (a/h mental health) – free call **1800 552 002**