

Financial support services

- Service Australia Emergency Information Line, Centrelink – **180 22 66**
- Farmer Assistance Hotline (income support programs for farmers & rural small businesses) – **13 23 16**
- ATO Debt Information Line – **13 11 42**
- Rural West – free call **1800 612 004**
- National Debt Helpline – free call **1800 007 007**

Information services

- Department of Primary Industries and Regional Development – **1300 374 731**
 - » Rural Business Development Unit (the RBDC has support schemes including farm debt mediation and business management training) – email ruralbusiness.developmentunit@dpird.wa.gov.au
- Department of Agriculture, Fisheries and Forestry Drought and Rural Assistance – free call **1800 900 090**
- Regional Investment Corporation (loans for farm investment, preparation for drought or affected by drought and water infrastructure) – free call **1800 875 675**
- Australian Taxation Office Emergency Support Info Line (farm household allowance, concessional loan schemes, farm management deposits, tax measures, managing farm risk program) – free call **1800 806 218**

- Department of Communities (provides a range of child safety & family support services to WA individuals, children and their families) – free call **1800 176 888**
- WA Elder Abuse Helpline – **1300 724 679**
- Cancer Council of WA (information and support line) – **13 11 20**
- Women's Information Service (provides information & referrals about issues such as health, finances, legal matters, counselling and domestic violence) – free call **1800 199 174**
- Regional Men's Health Initiative (education and support for rural and regional WA) – **6314 1436**
- Rural Aid (Support through financial, wellbeing and fodder assistance) – **1300 327 624**
- Small Business Development Corporation – **13 31 40**

Emergencies

- Police, Fire, Ambulance – **000**
- Police assistance – **13 14 44**
- State Emergency Service – **13 25 00**
- Poisons Information Centre – **13 11 26**

Important disclaimer

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Western Australian Rural support directory

Contact numbers for
support and assistance.
Updated April 2024.

24 hour support

- Dept of Communities Child Protection and Family Support Division Crisis Care – free call **1800 199 008**
- Men’s Domestic Violence Helpline (non-judgment phone line for men) – free call **1800 000 599**
- Women’s Domestic Violence Helpline (support and counselling for women experiencing domestic violence) – free call **1800 007 339**
- Lifeline (provides access to crisis support, suicide prevention and mental health support services) – **13 11 14**
- Beyond Blue – **1300 224 636**
- Mensline Australia (offers information, support and referral) – **1300 789 978**
- Kids Helpline (ages 5 to 25) – free call **1800 551 800**
- Samaritan Crisis Line – **13 52 47**
- National Sexual Assault, Family and Domestic Violence – free call **1800 737 732**
- Suicide Callback Service – **1300 659 467**
- Mental Health Emergency Response Line – **1300 555 788**
- Alcohol & Drug Support Line – **9442 5000 / 1800 198 024**
- Parent & Family Drug Support Line – **9442 5050 / 1800 653 203**
- Health Direct (free health advice you can count on, talk to a registered nurse) – free call **1800 022 222**

Counselling & support

- Family counsellors – rural (confidential counselling and personal support).
 - » Central Agcare (Corrgin, Wickepin, Pingelly, Kulin, Brookton, Quairading, Naremben, Kondinin, Bruce Rock and Hyden) – **9063 2037**
 - » Southern Agcare (Noongar counselling: Darkan, Arthur River, Wagin, Dumbleyung, Lake Grace, Nyabing, Pingrup) – **9827 1552**
 - » Wheatbelt Agcare (Nungarin and Districts) – **9046 5091**
- Family Relationship Advice Line – free call **1800 050 321**
- CentreCare – **9325 6644**
- Ngala Parenting Line – free call **1800 111 546**
- Northern Districts Support Counselling – **9971 1030**
- Relationships Australia (WA) – **1300 364 277**
- Women’s Health & Family Services (free support and counselling) – free call **1800 998 399**
- Carers WA – **1300 227 377**
- Amity Health (mental health counselling, Wheatbelt and Great Southern. Referral from GP or allied health required) – **9842 2797**
- Share & Care Community Services Northam (emergency relief, family assistance, financial counselling, home support service, women’s refuge). Available to the people of the Coastal, Wheatbelt and Upper Great Southern regions – **9622 2828**
- Avon Youth Services (areas from Northam, Merredin, Moora to Narrogin) – **9622 2612**
- Community Mental Health Services
 - » Albany – **9892 2440**
 - » Esperance – **9071 0444**
 - » Kalgoorlie – **9088 6200**
 - » Geraldton – **9956 2424**
 - » Narrogin – **9881 0700**
 - » Wheatbelt – **9621 0999**
 - » Karratha – **9144 7800**
- Kimberley Mental Health and Drug and Alcohol Services
 - » Broome – **9194 2640**
 - » Kununurra – **9166 4350**
 - » Derby – **9193 1633**
- Rural Link (a/h mental health) – free call **1800 552 002**