

## Farm Water Supply Planning Scheme

(agricultural and pastoral regions)

Rebates of up to \$1000 for commercial broadacre and pastoral region farmers experiencing water shortages to fund an audit of farm water supply and potential improvements

- 1800 780 300
- [water.wa.gov.au/planning-for-the-future/rural-water-support/farm-water-supply-planning-scheme](http://water.wa.gov.au/planning-for-the-future/rural-water-support/farm-water-supply-planning-scheme)
- [ruralwater@dwer.wa.gov.au](mailto:ruralwater@dwer.wa.gov.au)

## Wellbeing

### Lifeline

24-hour crisis support, suicide prevention and mental health support services

- 13 11 14
- [lifeline.org.au](http://lifeline.org.au)

### Regional Counselling

Counselling for individuals, couples and families experiencing challenges to help them cope, improve wellbeing and identify options

- [agric.wa.gov.au/regional-counselling](http://agric.wa.gov.au/regional-counselling)

### Regional Men's Health Initiative

Provides support and education services to regional men, communities and health services

- 9690 2277 (office hours)
- [regionalmenshealth.org.au](http://regionalmenshealth.org.au)
- [menshealth@4blokes.com.au](mailto:menshealth@4blokes.com.au)

## Women's Information Service

Provides information and referrals regarding health, finances, legal matters, counselling and domestic crisis

- 1800 199 174
- [dlgc.communities.wa.gov.au/AdviceSupport/Pages/Womens-Information-Service.aspx](http://dlgc.communities.wa.gov.au/AdviceSupport/Pages/Womens-Information-Service.aspx)
- [wis@dlgc.wa.gov.au](mailto:wis@dlgc.wa.gov.au)

## Other information

### Western Australia's rural health, financial & information services support directory

Contacts for a range of 24-hour support, financial and family counselling, health, emergency and ancillary services

- [agric.wa.gov.au/climate-land-water/western-australia%E2%80%99s-rural-health-financial-information-services-support-directory](http://agric.wa.gov.au/climate-land-water/western-australia%E2%80%99s-rural-health-financial-information-services-support-directory)

If you cannot find the assistance or support you require, please contact your local DPIRD office or call (08) 9368 3334 or email [enquiries@dpiird.wa.gov.au](mailto:enquiries@dpiird.wa.gov.au)

### Important disclaimer

The Chief Executive Officer of the Department of Primary Industries and Regional Development and the State of Western Australia accept no liability whatsoever by reason of negligence or otherwise arising from the use or release of this information or any part of it.



Department of  
Primary Industries and  
Regional Development

# Managing dry conditions

## Support services directory 2019

- Financial
- Water
- Wellbeing

23/7/19

## Financial support

### Farm Hub

A website that harnesses information about Commonwealth and State/Territory assistance (includes Drought Loans, Farm Investment Loans, Farm Household Allowance)

- [farmhub.org.au/](http://farmhub.org.au/)

### Farm Household Allowance

Assists farming families experiencing financial hardship with income to maintain their household

- 13 23 16 or 1800 612 004
- [agriculture.gov.au/ag-farm-food/drought/assistance/farm-household-allowance](http://agriculture.gov.au/ag-farm-food/drought/assistance/farm-household-allowance)

### Drought Loans & Farm Investment Loans

Low-interest loans for businesses to improve the strength, resilience and profitability of their businesses (provided by the Regional Investment Corporation)

- 1800 875 675
- [farmhub.org.au/listing/drought-loan/](http://farmhub.org.au/listing/drought-loan/)
- [loans@service.ric.gov.au](mailto:loans@service.ric.gov.au)

### Rural Financial Counselling Service WA

Free financial counselling service to assist primary producers

- 1800 612 044
- [rfcswa.com.au/](http://rfcswa.com.au/)
- [admin@rfcswa.com.au](mailto:admin@rfcswa.com.au)

### Farm Debt Mediation Scheme

Assists farm and pastoral businesses and financial institutions to resolve disputes about business financial arrangements, through a low-cost and non-legal form of mediation

- 1800 198 231
- [agric.wa.gov.au/grains/farm-debt-mediation-wa-scheme](http://agric.wa.gov.au/grains/farm-debt-mediation-wa-scheme)
- [rbdu.loans@agric.wa.gov.au](mailto:rbdu.loans@agric.wa.gov.au)

### Farmer Assistance Hotline

Income support programs for farmers and rural small businesses

- 13 23 16
- [humanservices.gov.au/individuals/contact-us/phone-us#farmers](http://humanservices.gov.au/individuals/contact-us/phone-us#farmers)

### CWA of WA Drought Assistance

Funds for household expenses

- 9321 6041
- [cwaofwa.asn.au/projects/education-and-welfare/](http://cwaofwa.asn.au/projects/education-and-welfare/)
- [info@cwaofwa.asn.au](mailto:info@cwaofwa.asn.au)

## Water support

### National On-farm Emergency Water Infrastructure Rebate Scheme

Rebates of 25% up to a maximum of \$25,000 for the purchase and installation of new water infrastructure and equipment to eligible commercial livestock farmers and pastoralists

- 1800 780 300
- [water.wa.gov.au/planning-for-the-future/rural-water-support/on-farm-emergency-water-infrastructure-rebate](http://water.wa.gov.au/planning-for-the-future/rural-water-support/on-farm-emergency-water-infrastructure-rebate)
- [ruralwater@dwer.wa.gov.au](mailto:ruralwater@dwer.wa.gov.au)

### Community Water Supply Program (agricultural regions)

Grants of up to \$100,000 available for community water supply development and improvements in dryland agricultural areas receiving <600mm average annual rainfall

- 1800 780 300
- [water.wa.gov.au/planning-for-the-future/rural-water-support/community-water-supply-program](http://water.wa.gov.au/planning-for-the-future/rural-water-support/community-water-supply-program)
- [ruralwater@dwer.wa.gov.au](mailto:ruralwater@dwer.wa.gov.au)

### Management of Strategic Community Water Supplies (agricultural regions)

Network of strategic community water supplies in WA dryland agricultural areas to provide emergency stock water

- 1800 780 300
- [water.wa.gov.au/planning-for-the-future/rural-water-support/management-of-strategic-community-water-supplies](http://water.wa.gov.au/planning-for-the-future/rural-water-support/management-of-strategic-community-water-supplies)
- [ruralwater@dwer.wa.gov.au](mailto:ruralwater@dwer.wa.gov.au)

### Water Deficiency Declarations (agricultural regions)

Emergency water for livestock provided by the State government carted to a central point, coordinated via local shires

- 1800 780 300
- [water.wa.gov.au/wateringWA/emergency-farm-water-arrangements](http://water.wa.gov.au/wateringWA/emergency-farm-water-arrangements)
- [ruralwater@dwer.wa.gov.au](mailto:ruralwater@dwer.wa.gov.au)